

## **DIGNITY IN CARE**

### **Overview**

This course is designed for all nurses and care staff to enhance their understanding of the meaning 'Dignity', and how best to support a consistent standard of quality of care within their work place. We discuss team-work, the importance of correct documentation, using a proactive understanding of a patient's care plan & support the monitoring of the quality, whilst working with the most vulnerable adults.

**Duration:** - 2-3 hours

### **Course Objectives**

Attendees will understand what Dignity means, how to promote and provide each individual the very best service. They will understand the relevance of best practices, sharing proactive methods and information to always meet the needs of each resident. This will result in enhanced quality of care for both the person & their carers & families, which supports their QCF DEM 212 learning outcomes development.

- Definition, and understanding.
- How to monitor, report & record change.
- Positive activities & support
- Person centred approach/personalisation.
- Identifying potential barriers to personalisation.
- Dignity & privacy.
- Assessment and care planning.
- Teamwork & communication.
- Group discussion re: points raised during session.
- Question and Answer session.

All attendees will be given an informative handout at the end of the training session, and a Mind Consultancy certificate of attendance contributing & underpinning knowledge of learning outcomes: QCF DEM 210, will be awarded.